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1000 Eagle Gate Tower  
60 East South Temple  
Salt Lake City, Utah 84111  
Phone: (801) 533-9800  
Fax: (801) 328-1707

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**Date:** January 27, 2010  
**To:** United States Patent & Trademark Office  
**Fax:** (571) 273-8300  
**From:** R. Burns Israelsen/kc  
**Re:** Serial No. 10/815,092  
Filing Date: March 31, 2004  
Docket No: 17779.1.1

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Applicant(s): Andrea M. Jacobson

Docket No.

17779.1.1

Application No.

10/815,092

Filing Date

03/31/2004

Examiner

WRIGHT, NORMAN

Group Art Unit

2134

Invention: NETWORK POLICY MANAGEMENT AND EFFECTIVENESS SYSTEM

I hereby certify that this

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